

ARIDO 2012

President's Message

M. Sue Bennett

As I reflect on my time as ARIDO president, I feel proud to have been a part of the association during such a progressive year.



In 2012, several key priorities were defined, representing regulatory continuity, as we continued to move forward with a greater focus on regulatory functions. It also marked the year that ARIDO took up its legislative efforts again after several years.

At the 2012 AGM, ARIDO's Legislative Review Committee and the ARIDO Board announced that the organization was going to pursue obtaining legislation again for the regulation of the practice of interior design.

As a result, much of the year's focus revolved around further building political relationships, which the Legislative Review Committee had already developed, including greater relationships with the leaders from all three parties.

In the spring, a grassroots campaign was launched with a call out to members who were willing to reach out to their local MPPs. Members across Ontario started the conversation locally focusing on educating their MPP on the impact

that the profession makes to public space in Ontario and the importance of regulating the practice of interior design. Across the province many members stepped forward and met with their MPP on behalf of ARIDO and in support of a practice act – we thank you for your support and help with this important initiative.

Finally, in August, ARIDO was called to a tri-ministry meeting with the Attorney General's Office, Ministry of Municipal Affairs and Housing, and Ministry of Consumer Services. The three ministries called ARIDO to the table to discuss key questions each ministry had about our proposed legislation. This meeting was the first of many to come.

As my term as president comes to an end, I will always remember this year as a truly inspiring and fulfilling experience. I have been very fortunate to be a part of such progressive and dynamic leadership. The ongoing work of volunteers and staff ensures that the Association's important work continues to evolve and further our profession.

I cannot emphasize enough how important and rewarding it is to volunteer and be active in our association. I encourage all members to consider the benefits of getting involved and bringing new ideas to the forefront.

2012-13 | ARIDO Board of Management

President M. Sue Bennett Bennett Design Associates Inc.	Director Debra Dravis-Heming Debra Dravis Consulting
President-Elect Janine Grossmann Kasian Architecture	Director Heidi Painchaud B+H Architects
Past President Eliisa Petersen Petersen Design	Educator Liaison Alexander Murphy Sheridan College Institute of Technology and Advanced Learning
VP Finance/IDC Director Lucia Toffoli De Biasio LDB design Inc.	Chair, Board of Governors Theo West Parks Westparks & Associates
Secretary Greg Quinn X-Design	NCIDQ Liaison & Western Ontario Chapter President Jennifer McBride IN2SPACE Interior Solutions
Director Deanna Hayko Stantec Architecture	

Eastern Ontario Chapter President Gayle Kennedy Creative Friction Inc.
Greater Toronto Area Chapter President Vera Gisarov Quadrangle Architects
Grand Valley Chapter President Karen Wilson The Economical Insurance Group
Southern Ontario Chapter President Jennifer Warling, Co-Chair City of Mississauga Sheri Crawford, Co-Chair SLC Designs
Registrar Sharon Portelli ARIDO

2012 | ARIDO Committees

Board of Governors & Nominating Committee Chair, Theo West-Parks Westparks & Associates
Complaints Committee Chair, Margaret Agnelli Agnelli Design Group
Discipline Committee Chair, Peter Heys IBI Group
Legislative Review Committee Co-Chair, Peter Grimley Grimley Associates Co-Chair, Lynn McGregor McGregor Design Group
Membership Committee Chair, Alex Taran Facility Core

2012 Membership Statistics

For the year ending 2012, ARIDO's membership numbers were as follows (as of December 31, 2012):

Membership Category	2011	2012
Registered	1155	1165
Registered Non-Resident	70	67
Registered-Educator	20	19
Educator	23	23
Intern (includes non-resident)	579	524
Retired	124	115
Life	72	80
Honourary	26	26
Inactive Registered	16	24
Inactive Interns	9	17
Sub-total	2004	1974
Students	1121	1072
Total	3125	3046
of which are Fellows	28	26

2012 Scholarship Awards

ARIDO is pleased to announce and recognize this year's winners for the ARIDO Scholarship Awards Program.

CTI Annual Scholarship

Monies for CTI's scholarship are raised from the annual Signatures event – an event that sees interior designers get creative by painting ceramic dishware for auction. This year's Signatures auction event raised \$4,600. The 2012 CTI Working Environments Scholarship Award Winners:

- Ellise Crouter - *RCC Institute*
- Rebecca Courtice - *Algonquin College*

Norma Ruth Ridley Scholarship

This \$2,000 award is presented to one individual who is nominated by their school as having demonstrated a commitment to the profession of interior design. Candidates must complete a project submission and be interviewed by the ARIDO scholarship committee. The 2012 Norma Ruth Ridley Scholarship Award winner is:

- Justine Baltessen - *Algonquin College*

In Memoriam

ARIDO would like to remember the following deceased members:

- Carol Howlett
- Ray Staples
- Jack Winston

Our deepest sympathies go out to their family, friends and colleagues.

2012 ARIDO Fellows & Honourary Members

Honorary and Fellow Memberships are the highest honour ARIDO can bestow on an individual and are reserved for those who have truly excelled in their contributions to the profession and/or the association. ARIDO is pleased to present the following awards of distinction:

2012 ARIDO Fellows

- David Winters
- Susan Mole

2012 Honourary Members

- Yoel Berznoger - *Haworth*
- Sergio Sgaramella - *Azure Magazine*
- Nelda Rodger - *Azure Magazine*

2012 Life Members

Nine ARIDO Members have been awarded Life Membership for 2012. Life members have been a part of the association for more than 30 years and are now retired from the workforce. The 2012 Life Members are:

- Katherine Burke
- Bruce Hunter
- Rafaell Cabrera
- Anthony Meyrick-Eastick
- Mary Ellis
- Elaine Splett
- Andrea Gilham
- David Winters

NCIDQ Examinations

In 2012, 41 ARIDO Intern members successfully passed the NCIDQ examinations. Their accomplishment was recognized and acknowledged at their respective Chapter AGMs in spring 2013. The following individuals became new ARIDO Registered Members in 2012:

- Sabrina Ash
- Mireille Metwalli
- Monika Bederna
- Zaiba Mian
- Adrian Berry
- Lisa Milne
- Sarah Bilicki
- Andrea Niklas
- Catherine Botelho
- Caitlyn Nott
- Pilar Bryson
- Lauren Paquette
- Danielle Campbell
- Ingrid Pedersen
- Kristi Castilloux
- Clare Radford
- Patricia Clydesdale
- Jo Redman
- Ashley Decleir
- Patricia Rynkun
- Julie Fallico
- Meaghan Simpson
- Bassem Girgis
- Angxuan (Andrew) Sun
- Jessica Gozdziarski
- Jessica Swift
- Emily Irving
- Dagmara Szakal
- Kostas Kokkinakis
- Chantel Tedder
- Clarissa Lam
- Ann Tse
- Rachel Mackay
- Magdalena Uscinowicz
- Laura Mazzuca
- Lindsey Webber
- Annette McArthur
- Anita Wiklem
- Olga Melnikova
- Melissa Zurfluh
- Jeremy Mendonca

Congratulations to Ontario's newest interior designers.

Building Awareness and Understanding

Communications

Shortly after the 2012 AGM, ARIDO launched a new website. The website was completely overhauled to focus strictly on regulatory content. The layout of the new website was also changed to ensure that information was laid out in a more useful and useable way for members and the public.

ARIDO also launched its online Registry which lists all Registered members in good standing. This registry allows members of the public and the industry to search and confirm if an individual is a Registered member with ARIDO in good standing. It also helps ARIDO enforce Bill Pr6, ARIDO's Titles Act, as it confirms if an individual in Ontario is authorized to use the title *Interior Designer*.

Toronto Building

In November 2012, ARIDO was called to meet with Toronto Building to discuss changes in the Electronic Plan Review and Issuance of Permits process. ARIDO was present to provide feedback and commentary on the changes on behalf of the interior design profession.

Toronto Building launched the next implementation phase, Electronic Plan Review, on November 12, 2012. This change meant that moving forward, along with your digital submission, only one paper set of plans will now be required for all new applications. Digital plans will now be reviewed electronically.

Industry Stakeholders

ARIDO continued its participation on the Infrastructure Ontario (IO) Strategic Opportunities Committee, focusing on facilitated, open dialogue between IO and the design and construction industries. Some key topics of discussion which ARIDO has participated in with IO and other stakeholders included construction procurement issues, the development of bundling criteria and principles for IO projects, security screening requirements, Ontario Accessibility Standards and the creation of a true Vendor of Record (VOR) process.

Vendor of Record (VOR) - Consultant Category

IO has also asked ARIDO and other key stakeholders to be involved in a discussion workshop on IO's Vendor of Record (VOR) in the consultant category.

The objective of the working group was to provide feedback and discuss the development of a reliable and defensible VOR list for consultants, including architects, engineers and interior designers. Work with this task force continued into 2013, along with work on the overhaul of the VOR for interior design.

Expert Forum

ARIDO also held an expert forum in 2012 for Infrastructure Ontario and their public sector clients about the evolution of the workplace. The expert panel demonstrated through case studies how innovative strategies are realigning the status quo and highlighted the move toward a more a dynamic and responsive work environment.

ARIDO formed a panel of experts to speak about their experience in this area which was moderated by ARIDO Registered member, Allan Guinan of figure3.

Design Industry Advisory Committee (DIAC)

In 2012, ARIDO remained involved with the Design Industry Advisory Committee (DIAC). On December 1, 2012, 40 designers and other creative leaders participated in a design charrette to develop an alternative vision for Ontario Place. The event was organized and co-hosted by DIAC, the Martin Prosperity Institute (MPI) and the Ontario Public Service Employees Union (OPSEU).

Designers from the disciplines of architecture, landscape architecture, interior, industrial and environmental graphic design participated. Representing the interior design profession were ARIDO members Allan Guinan and Theo West-Parks.

The working group came together in response to the closing of Ontario Place in February 2012 and to the subsequent Minister's Advisory Panel Report published in the summer of 2012.

The goal of the charrette was to provide a broader perspective on the issues and to encourage the province to take more time to consider the innovative potential of the site.

This was a chance for senior designers, academics and others in the creative community to think more deeply about the possibilities, particularly how to include local communities in the process and to suggest ideas that could build on the recommendations in the Tory Advisory Panel report.

At the end of the event, there was general agreement that the site should be revitalized as an iconic public space offering activities that could engage local and international stakeholders and bring long-term economic and social value to the city and to the province.

Construction and Design Alliance of Ontario (CDAO)

In 2012, ARIDO continued its involvement as a member organization of the Construction and Design Alliance of Ontario, also known as the CDAO. The CDAO is composed of the major construction and design organizations that are involved in delivering infrastructure across Ontario.

CDAO member associations provide technical advice and industry support for design and construction information to key Ontario Ministries.

Annual Procurement Day

On the stakeholder side, a Procurement Day was held by the Ontario General Contractors Association (OGCA) on April 16, 2012 where ARIDO represented the interior design community.

The OGCA brought together more than 100 influential construction, design and procurement professionals to address issues of procurement within the industry.

The objective of the Procurement Day was to have a collaborative and candid discussion about the issues faced by all sides of the procurement equation. The goal was to seek common ground and identify mutually satisfactory ways to address these issues.

One key issue which was raised at the procurement day is the need to educate the government and public on the importance of quality based selection when hiring a consultant.

Quality Based Selection (QBS)

Stemming from Procurement Day was a collaboration between ARIDO, the Ontario Architects Association (OAA), Ontario General Contractors Association (OGCA) and Consulting Engineers of Ontario (CEO).

The four associations collectively led a breakfast seminar and invited several individuals from the public sector who are responsible for procurement. The seminar concentrated on the benefits of quality based selection as an alternative to practicing price driven selection of consultants and contractors.

Regulating Standards and the Profession

Titles Act - Bill Pr6

2012 proved to be another active year for ARIDO in enforcing Bill Pr6 and the titles *Interior Designer* and *ARIDO*. ARIDO pursued 15 cases of infringement of Bill Pr6. The following is a breakdown of the types of infractions ARIDO has been active in enforcing:

- Fifteen (15) cases of individuals who are not ARIDO Registered members, but who were publicly holding themselves out as an *Interior Designer*.

Complaints and Discipline

In 2012, ARIDO had one ongoing disciplinary complaint against an existing ARIDO Registered member. The Practice Standards related to the allegations were as follows:

By-law Section 2.00, Practice Standard B – Duty to Others and the Environment

1. When acting in a professional capacity a Member shall at all times act with:
 - (a) good faith, fairness and loyalty to associates, employers, clients, subordinates, employees and other professionals;
 - (c) devotion to high ideals of personal honour and professional integrity; and
 - (e) competence in the performance of the services being provided.
6. A Member shall in the course of the Member's approach to the design of any project show awareness and sensitivity to the environment, ergonomics, sustainability and energy use.

By-law Section 2.00, Practice Standard J – Duty to Profession

5. A Member shall maintain standards of professional and personal conduct that will reflect in a responsible and positive manner on the interior design profession.

Outcome

The complaint revolved around the services provided by an ARIDO Registered member.

The complaint was investigated by ARIDO's Complaints Committee which then deferred the matter to ARIDO's

Discipline Committee. A proposed Letter of Settlement between the Registrar and the member was reached and presented to the Discipline Committee.

The settlement was sanctioned by the Discipline Committee and included a Letter of Sanction. The Disciplinary Committee also mandated the publication of a summary of the Order in the 2012 ARIDO Annual Report.

There were no additional complaints filed or investigated by ARIDO for 2012.

Professional Development

Provincial regulatory bodies from across the country worked together to standardize professional development (PD) cycles and professional development requirements.

The result is a move to have the same PD requirements mandated by all IDC provincial bodies for their Registered and Intern Members including using the same online reporting system by 2014.

The harmonization of PD for Canada allows members to use a central online CE Registry that is housed with the Interior Design Continuing Education Council Inc., also known as IDCEC. The goal is that members will have one place to search and report continuing education activity for all interior designers in North America.

Renewal Terminations

December 31, 2011 also marked the beginning of the 2012 membership year. ARIDO members were given until March 31, 2012 to renew their ARIDO Membership for the 2012 year. In total, 163 either failed to renew their membership or resigned from ARIDO membership. Of the 163, 46 were Registered members, 107 were Intern members, two were Educator members and eight were Retired members.

Financial Statements

► Combined Statement of Financial Position

As at December 31, 2012

Assets	2012	2011	2011 January 1
Current			
Cash	127,562	138,837	162,317
Investments	996,393	779,001	768,981
Accounts receivable	102,477	49,082	16,868
Inventory	2,647	7,942	7,958
Government remittances refundable	—	—	25,775
Prepaid expenses	12,871	5,179	5,519
	1,241,950	980,041	987,418
Property and Equipment	2,354,782	2,489,277	2,617,656
Investments	411,512	606,721	401,700
	4,008,244	4,076,039	4,006,774
Liabilities	2012	2011	2011 January 1
Current			
Accounts payable and accrued liabilities	112,051	184,658	119,595
Government remittances payable	21,679	8,200	—
Deferred revenue	161,597	72,016	19,945
	295,327	264,874	139,540
Long-term debt	62,857	62,857	63,793
Net Assets	2012	2011	2011 January 1
Unrestricted net assets	748,887	679,665	707,057
Restricted net assets – Regulatory Fund	436,193	479,366	478,728
Restricted net assets – Building	110,198	100,000	—
Invested in property and equipment	2,354,782	2,489,277	2,617,656
	3,650,060	3,748,308	3,803,441
	4,008,244	4,076,039	4,006,774

► Statement of Operations - General Fund

For the year ended December 31, 2012 and 2011

Revenues	2012 Actual	2011 Actual	2013 Budget
Membership fees	748,575	734,668	750,270
Awards and honors	133,320	156,858	140,000
Rental income	101,977	71,734	100,430
Sponsorship	25,500	15,200	20,000
Communications	2,635	—	—
	1,012,007	978,460	1,010,700
Operating Expenses	2012 Actual	2011 Actual	2013 Budget
Wage, benefits and training	257,006	213,443	295,500
IDC transfer payment	235,000	200,000	255,000
Awards and honors	114,541	124,812	128,000
Property	101,107	137,044	122,500
Office administration	89,059	77,892	83,500
Legal/professional fees	55,793	48,858	43,200
Governance – Board	20,711	36,751	17,500
Governance – reporting	14,649	16,814	16,500
ARIDO Chapters	12,714	12,000	19,000
Stakeholder relations	10,698	9,052	10,000
Membership recruitment	8,218	2,521	5,500
Marketing and promotion	6,040	5,430	16,000
Membership retention	5,906	9,021	12,000
Amortization	135,640	140,593	130,000
	1,067,082	1,034,231	1,154,200
Excess (Deficiency) of revenues over expenses for the Year	(55,075)	(55,771)	(143,500)
Allocated to: General Fund	(65,273)	(55,771)	(143,500)
Allocated to: Building Fund	10,198	—	—
Revenues	2012 Actual	2011 Actual	2013 Budget
Interest	22,183	15,041	15,500
Scholarship	1,500	1,500	1,500
Other	—	371	—
	23,683	16,912	17,000
Expenses	2012 Actual	2011 Actual	2013 Budget
Practice Act	59,210	7,645	55,000
Scholarships	3,500	1,500	3,500
Titles Act Pursuit	4,146	7,129	10,000
	66,856	16,274	68,500
Excess (Deficiency) of revenues over expenses for the Year	(43,173)	638	(51,500)



The Association of Registered Interior Designers of Ontario (ARIDO), the only professional association for interior designers in Ontario, is committed to the betterment of the interior design profession to protect the health, safety and welfare of the public. As a professional body, ARIDO sets standards for admission into membership, practice standards, professional development requirements as well as adherence to a code of ethics. Bill Pr6, Titles Act, grants ARIDO Registered members exclusive right to the title Interior Designer in the province of Ontario.